

## COOKIES NOTICE

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This Cookies Notice (“Notice”) will provide information relating to each category of Cookies including the technology being similar to those of Cookies (“Cookies”) which are used on the websites and various electronic transactions (“Website”) of AOT Ground Aviation Services Co., Ltd. (“Company”). In this regard, it will help the service users to have good experience when they use service and to help develop the Company’s service quality fulfilling more need of the service users when using the Company’s Website. The Company strictly emphasizes the personal data protection (in case where the data is collected, used or disclosed due to usage of Cookies and such data having characteristics of the Personal Data in accordance with the Personal Data Protection Law). This Notice will give explanation on the meaning, working, purpose including the deletion and refusal on keeping the Cookies for your privacy. Accessing this Website deems that you permit the Company to use the Cookies according this Notice whose details are as follow:

### 1. Cookies

Cookies are the small files for storing the data of Website’s use, (for instance, date, time, page of visit, condition of settings), such data will be recorded in your computer equipment or your communication tool using the Website, (for instance, notebook, tablet or smart phone) through the Web Browser while you access the Website. The Cookies will do no harm to your equipment, in such case, your Personal Data may be collected for increasing the experience regarding the online service usage. The Cookies will remember your language identity, they will optimize the data of usage according to your need (Data Optimization). Therefore, it is the verification of your characteristics, security data including your service in which you are interested. In addition, the Cookies will also be used to count the former and present usage of the Website and there may be the purpose for the public relations.

### 2. The Data Collected from the Usage of Cookies

When you visit the Company’s Website, the Company will automatically remember and record your data (sent to the Company) at your Browser i.e.

- 2.1 IP Address & MAC Address of your computer;
- 2.2 Category of your Browser;
- 2.3 The Company’s Website page visited or followed by you;
- 2.4 Period of time of Website page in which you visit, access time and date of your visit including any other statistics data.

The above-mentioned data will be collected for the purpose of analysis, evaluation and it will help study the behaviour of users of Website’s service in general. Accordingly, the Company will use such data to improve the Website’s quality, as a result, it will be easier used, faster and more efficiently and it will add more fulfilment to your need.

### 3. Categories and Purposes of the used Cookies

| Categories of Cookies                                                          | Details of Purposes                                                                                                                                                                                                                                                                                                                                                |
|--------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cookies for the purpose of analysis and usage evaluation (Performance Cookies) | This category of Cookies helps the Company to acknowledge an engagement of the users of the Website’s service, including the Webpage or any popular area of the Website, including an analysis of other data. In this connection, the Company will use such data to improve the Website’s working, to more understand behavior of users. The data collected by the |

| Categories of Cookies                                                          | Details of Purposes                                                                                                                                                                                                                                                                                                                                                                                                             |
|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                | Cookies will be anonymized and the data will be used for the purpose of statistical analysis only.                                                                                                                                                                                                                                                                                                                              |
| Functional Cookies                                                             | This category of Cookies helps the Website to remember the choices of your setting and such setting will adjust according to your behavior and satisfaction for your convenience when you return to access/use the Website.                                                                                                                                                                                                     |
| Cookies for the purpose of Advertising at the Target Group (Targeting Cookies) | This category of Cookies are the cookies which occur from linking to the third persons' websites, (for instance, Google Analytics, Facebook Pixels, LINE Tags). The Cookies will collect the data of your usage and the link (you follow or visit) in order to understand your need and the Company will use such data to improve and develop the Website and the Company's advertising will be appropriate with your interest. |

#### 4. Cookies Retention Period

There are 2 Categories of Cookies as follow:

- 4.1 **Session Cookies:** The Cookies temporarily exist for remembering your information while you visit the Website and your information will be deleted from your computer or equipment when you leave the Website or close the Web Browser;
- 4.2 **Persistent Cookies:** The Cookies exist according to the period of time as fixed or until you delete them. This category of Cookies will help the Company's Website to remember you and your setting when you return to access/use the Website, then, you will use the Website faster and more conveniently.

#### 5. Cookies Settings and Rejection

Most Browsers are configured by default to the Cookies, however, you can reject the usage or can delete the Cookies from the setting page of the Browser that you are using. If you adjust such setting, you may be unable to run some or all functions on the Company's Website efficiently.

If you wish to adjust your Cookies Settings, you can check for more details at the specified Links as follow:

| Web Browser                                     | Link for Cookies Settings                                                                                                                                                                                                                                                                                       |
|-------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cookies settings in Android (Chrome)            | <a href="https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3Dandroid&amp;hl=en&amp;oco=1">https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3Dandroid&amp;hl=en&amp;oco=1</a>                                                                                                     |
| Cookies settings in Google Chrome               | <a href="https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3Ddesktop&amp;hl=en">https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3Ddesktop&amp;hl=en</a>                                                                                                                         |
| Cookies settings in iPhone or iPad (Chrome)     | <a href="https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DiOS&amp;hl=en&amp;oco=1">https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DiOS&amp;hl=en&amp;oco=1</a>                                                                                                             |
| Cookies settings in iPhone or iPad (Safari)     | <a href="https://support.apple.com/en-us/105082">https://support.apple.com/en-us/105082</a>                                                                                                                                                                                                                     |
| Cookies settings in Apple Safari                | <a href="https://support.apple.com/en-gb/guide/safari/sfri11471/mac">https://support.apple.com/en-gb/guide/safari/sfri11471/mac</a>                                                                                                                                                                             |
| Cookies settings in Microsoft Internet Explorer | <a href="https://support.microsoft.com/en-us/windows/manage-cookies-in-microsoft-edge-view-allow-block-delete-and-use-168dab11-0753-043d-7c16-ed5947fc64d">https://support.microsoft.com/en-us/windows/manage-cookies-in-microsoft-edge-view-allow-block-delete-and-use-168dab11-0753-043d-7c16-ed5947fc64d</a> |
| Cookies settings in Microsoft Edge              | <a href="https://support.microsoft.com/en-us/microsoft-edge/microsoft-edge-browsing-data-and-privacy-bb8174ba-9d73-dcf2-9b4a-c582b4e640dd">https://support.microsoft.com/en-us/microsoft-edge/microsoft-edge-browsing-data-and-privacy-bb8174ba-9d73-dcf2-9b4a-c582b4e640dd</a>                                 |

| Web Browser                         | Link for Cookies Settings                                                                                                                                                                                                                                                                                                                                   |
|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cookies settings in Mozilla Firefox | <a href="https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop?redirectslug=enable-and-disable-cookies-website-preferences&amp;redirectlocale=en-US">https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop?redirectslug=enable-and-disable-cookies-website-preferences&amp;redirectlocale=en-US</a> |
| Cookies settings in Opera           | <a href="https://help.opera.com/en/latest/web-preferences/">https://help.opera.com/en/latest/web-preferences/</a>                                                                                                                                                                                                                                           |

## 6. Link of Data to Other Websites

The Company's Website may link to the third persons' websites, in addition, there may be the embedding of content or video which are from the social medias, for instance, YouTube or Facebook, etc. In such case, the third persons' websites or social medias may determine or manage their own Cookies' Setting where the Company cannot control or take responsibility for such Cookies. Moreover, the Company recommends you to read and study the policies and notices of cookies of such third persons.

## 7. Personal Data Security Measures

The Company sets up the appropriate security measures, comprising of both technical and organizational measures and the appropriate physical measures for handling in order to prevent data loss, unauthorized or unlawful access, use, alteration, or disclosure of personal information which are in line with the Information and Technology Policy of the Company.

Furthermore, the Company has formulated a personal data protection policy ("Privacy Policy") and the Company creates the awareness to be fully acknowledged by the organization. The Privacy Policy incorporates guidelines that guarantee the confidentiality, accuracy, integrity, and availability of personal information during its collection, use, and disclosure.

## 8. The Service Provided by the Third Persons or the Sub-Contractors

In case of necessity, the Company may delegate or hire any agency or third party (third persons) to take action in relation to the collection, use or disclosure of your Personal Data according to this Notice in place of the Company, (for instance, Provider of Hosting, Outsourcing Service or Cloud Computing Service Provider or any work in any other form of the Hire of Work, etc.).

In the above-mentioned delegation, the Company determines such agency or third party to impose the appropriate security measure, for instance, keeping such Personal Data as confidentiality, ensuring security of such Personal Data, protecting such Personal Data not to be collected, used or disclosed for any other purpose, without authority or unlawfully. Moreover, there will be an entry into the agreement (stipulating the rights and duties, category of Personal Data, purpose, scope of the collection, use, or disclosure of such Personal Data including any other details which are in line with the form and standard prescribed by the Company) for controlling the working of agency or the third party who are delegated or hired to collect, use or disclose the Personal Data.

## 9. Amendment of this Notice

The Company will consider to review this Privacy Notice regularly to be in line with the guidelines, rules, regulations and relevant laws and if there is any amendment of this Notice, the Company notify you for acknowledgement, such amendment will be published at [www.aotga.com](http://www.aotga.com) and other channels of the Company and the Company recommends that you regularly check any amendment of this Notice.

## 10. Contact details

If you have any questions, or if you wish to inquire for additional information regarding this Notice, please contact the Company or Data Protection Officer at the following channels:

### 10.1 Data Controller: DC

**Company's Name:** AOT Ground Aviation Services Co., Ltd.

**Contact Address:** 222 Room 4326 4th Floor, Terminal 1, Don Mueang International Airport  
Vibhavadi-Rangsit Road, Sanambin Sub District, Don Mueang District,  
Bangkok

**Phone Number:** 063 898 3126

### 10.2 Data Protection Officer: DPO

**Contact Address:** 222 Room 4326 4th Floor, Terminal 1, Don Mueang International Airport  
Vibhavadi-Rangsit Road, Sanambin Sub District, Don Mueang District,  
Bangkok

**Email:** [dpo@aotga.com](mailto:dpo@aotga.com)

**Phone Number:** 063 898 3126

Announced on 15 January 2026

*(signature)*

(Mr. Siriwat Tovachirakul)  
President